



PRIVATE HIRE TERMS & CONDITIONS

IT IS THE HIRERS RESPONSIBILITY TO READ THESE TERMS & CONDITIONS AND TO ENSURE THAT ALL ACCOMPANYING PASSENGERS ARE FULLY AWARE, UNDERSTAND THEIR IMPLICATIONS & COMPLY WITH THEM FULLY. BY BOOKING WITH US, YOU HAVE ALREADY ENTERED INTO A LEGALLY BINDING VERBAL CONTRACT.

You must send the signed contract back or the Hire Contract will be void and will be cancelled.

1. On (non wedding) booking the hire of a vehicle, a minimum deposit of £80.00 will be payable, the balance will be payable no later than 2 weeks prior the date of the hire date (unless prior agreement). The deposit is non returnable and will be forfeited in the event of cancellation by the hirer. If the hirer cancels or postpones the agreed hire date within 28 working days of the aforesaid hire date, (except for Weddings which are to be paid in full 28 days before the event) the entire agreed hire sum will be payable. Any cancellation must be confirmed in writing by the hirer only. We will not accept telephone calls for cancellation alone. All deposits paid by credit card incur a £1.00 transaction fee. This fee is automatically deducted from any deposit paid and is non returnable.
2. Bookings made within 2 weeks of the date of hire require full payment at the time of booking; unless otherwise agreed by Just Xclusive Limousines. All outstanding accounts MUST BE SETTLED BEFORE transport begins. WE WILL ONLY ACCEPT CASH ON THE DAY OF HIRE; WE WILL NOT ACCEPT PAYMENT BY CHEQUE UNLESS PREVIOUSLY AGREED WITH JUST XCLUSIVE LIMOUSINES.
3. Just Xclusive Limousines gives any advice on journey time in good faith but does not guarantee the completion of any journey in any specific time and will not be liable or held responsible for any delay or inconvenience howsoever caused. We will not be held responsible for any admission charges, late arrival fees, Or cancellation fees caused by lateness.
4. Any hire that exceeds the contracted time (due to the hirer or guests being late) will be charged at the appropriate hourly rate. You must seek permission from head office to change any part of the hire arrangements. We will collect/return you at the Confirmed Booking times you have agreed to, any changes are at our discretion.
5. Just Xclusive Limousines will honor ONLY the Booking requirements as specified in the Booking Contract. The collection times you have given must be adhered to. Any alterations to this Contract must be confirmed and agreed by head office or your chauffeur only and before your journey commences. This may lead to further charges to the original hire agreed contract. These charges must be paid before the journey commences. This includes any unsolicited stoppages, due to photography or any such unplanned hold ups or lateness by the client and their guests.
6. The hirer is liable for any damage or breakages incurred inside or outside the vehicle, which is deliberately caused or insighted by the hirer or their passengers. This includes any passenger being unwell. This includes ANY such repairs or ANY items that needs to be replaced. The hirer will be liable for all Just Xclusive loses and charges incurred thereafter if the then such Limousine is unable to be used, until the said repairs are completed. A full detoxification valet for a stretch limousine is £100.00 plus VAT. The hirer will have to pay this amount on the spot.
7. Just Xclusive accepts no responsibility for any loss or damage to any property or luggage carried in the vehicle. You are asked to keep your belongings with you. Anything left within the vehicle must be collected within two weeks. Just Xclusive Limousines will not pay for transport or postage costs of sending any item back to its original owner. We will not be responsible for the safe keeping of any lost property. It is the hirer's responsibility to check the vehicle at the end of the hire and not the Chauffeurs job to check the vehicle for any left property.
8. Alcohol brought on board a stretch limousine is limited. Only ONE case of beer (or Alco-pops) or TWO bottles of wine (or Champagne) or ONE bottle of Spirit alcohol. There is no limit on Mixers or sort drinks. Just Xclusive Limousines will not supply any alcohol; any alcohol being carried in a Stretch limousine is the sole responsibility ty/ownership of the hirer. Surplus alcohol brought by the hirer or guests will not be carried by the limousine.
9. The vehicle will only carry the amount of passengers originally booked for. In a stretch Limousine this is to a maximum of 8/12/13 or 16. We will not carry any passengers not allocated as a passenger in the original Booking Agreement. Please see article 5 above.
10. Just Xclusive are not responsible for any Parking charges, entrance fees, bridge tolls, Congestion Charging etc. These are not included in the price agreed unless by prior arrangement. Any and all of these costs incurred must be paid by the hirer at the time of hire.
11. For reasons of safety and hygiene, our Limousines carry a strict NO SMOKING POLICY. A stop can be arranged, please let us know. Smoking inside a vehicle will not be tolerated and will lead to the Termination of hire. NO REFUND WILL BE OFFERED. Just Xclusive Limousines WILL TERMINATE HIRE if any passenger is found to be carrying or using any illegal substance. NO REFUND WILL BE OFFERED.
12. FOOD of any description is NOT ALLOWED TO BE EATEN inside the vehicle unless prior agreement has been sort. A stop can be pre-arranged, please let us know. Childrens parties children under the age of 12 must be accompanied by an adult supervisor.
13. We kindly ask that you keep your FEET OFF THE BAR AND SEATING AREAS. THIS AREA CAN SCRATCH EASILY AND WILL COST YOU DEARLY IN THE EVENT OF REPAIR. All passengers are to remain seated during their journey. Seat belts are provided, and you are reminded that is law to wear them. You are not allowed to shout from the windows at passers by. You must not open the doors under any circumstances; the Chauffeur will open them for you.
14. We will endeavor to supply you with the vehicle of your choice. However, Just Xclusive Limousines reserves the right to change any vehicle in question and without any prior warning concerning that change.
15. Just Xclusive Limousines will make every effort to ensure all internal mechanisms are in good working order when the vehicle leaves for your intended journey. If for any reason whatsoever an internal feature mechanism is not working, we will accept no responsibility.
16. Just Xclusive reserves the right to terminate the hire if a hirer or passengers become abusive or use abusive language or are deemed to be too intoxicated or become a possible threat to the Chauffeur or any staff working for and on behalf of Just Xclusive. Any UNDULY ROWDINESS will not be tolerated and will lead to the TERMINATION OF THE HIRE at any given time. NO REFUND WILL BE OFFERED.
17. Due to the size of our Stretch Limousines, it may be difficult to drop you exactly at your intended destination, but we will endeavor to get you as close as possible. Please inform us if your collection point, road/street is narrow.
18. Just Xclusive Limousines reserves the right to postpone or cancel hire due to severe weather or adverse road conditions or severe traffic congestion.
19. It is your responsibility to make sure we have all the relevant information and that all the information in the Booking Contract is correct. Any changes should be made prior to your journey commencing; any such changes may lead to further costs. Please see article 5 above.

20. Please pay by card bacs or cash, (if you have not already paid a deposit), sign the Booking Confirmation and send it back in to the address overleaf. The booking Confirmation must be sent back within 7 days from the date of receiving it.

We recommend that you supply your own music C.D.'s, or D.V.D's. Just Xclusive will accept no responsibility for their safe keeping. All the above Terms & Conditions are legally binding. By booking with us you the hirer have already entered into a legally binding Verbal Contract and are legally bound to uphold our Terms & Conditions. You the hirer will be legally held responsible for any non-adherence or breaking of our Terms & Conditions. Our Contract must be signed and sent back before transport begins, or the booking will be cancelled.